

SHIPPING POLICY

The **Pedia HalalMart** Online Shopping Service delivers products in accordance with the following shipping policy.

Article 1. Shipping Area

Shipping is available only within the service areas designated by the Company in Japan. Certain areas, including **Okinawa Prefecture** and remote islands, may be excluded from the shipping service.

Article 2. Shipping Method

The Company ships products through a third-party delivery service provider, **Sagawa Express**.

Article 3. Shipping Fees

Shipping fees will be separately notified by the Company after the order details and delivery address have been confirmed.

Customers are responsible for reviewing and paying the total amount, including both the product price and the applicable shipping fees.

Article 4. Shipping Procedure

After the customer has completed payment, the Company will verify receipt of the payment. Once payment has been confirmed, the Company will begin processing the shipment. Shipping times may vary depending on product availability and shipping preparation.

Article 5. Delivery Time

The estimated delivery date and arrival time depend on the delivery schedule of **Sagawa Express** and the destination.

Deliveries may be delayed due to weather conditions, traffic, natural disasters, or other circumstances beyond the Company's reasonable control.

Article 6. Failed Delivery Due to Customer Absence

If the customer is unavailable at the time of delivery, the customer is requested to arrange a redelivery in accordance with the instructions provided in the delivery notice.

If the package is not collected within the designated holding period, it may be returned to the Company.

Article 7. Inability to Deliver

The Company may be unable to complete delivery due to severe weather, traffic conditions, natural disasters, circumstances affecting the delivery carrier, or other unavoidable events beyond the Company's control.